



## Emergencies, outages and faults

### In case of emergency

If you believe there is an emergency or require immediate medical attention, call [000](tel:000) now. If you rely on a life support machine see the information of [life support registration guide](#)

### Who to contact during a power outage

For a fault or emergency related to power infrastructure (poles, wires, meters, power outages, etc.) or gas (gas leaks or other emergencies), please contact your distributor for assistance. You can find your distributor details at the top right corner of your bill.

Different companies distribute power to various locations across Australia. They are your first contact for reporting a power outage in your area.

If you already know the name of your distributor, you can find their contact details below or if you are unsure what distributor services your area, you can find this information on the Australian Energy Regulator [website](#).

### Electricity Distributors

States	Distributor	Current and report outage	Website	Contact Number
NSW	Endeavour Energy	<a href="#">Outages   Endeavour Energy</a>	<a href="http://www.endeavourenergy.com.au">www.endeavourenergy.com.au</a>	<a href="tel:131003">131 003</a>
	Ausgrid	<a href="#">Outages - Ausgrid</a>	<a href="http://www.ausgrid.com.au">www.ausgrid.com.au</a>	<a href="tel:131388">131 388</a>
	Essential Energy	<a href="#">Outages &amp; Faults (essentialenergy.com.au)</a>	<a href="http://www.essentialenergy.com.au">www.essentialenergy.com.au</a>	<a href="tel:132080">132 080</a>
SA	SA Power Networks	<a href="#">Outages - SA Power Networks</a>	<a href="http://www.sapowernetworks.com.au">www.sapowernetworks.com.au</a>	<a href="tel:131366">131 366</a>
QLD	Energex	<a href="#">Power Outages - Energex</a>	<a href="http://www.energex.com.au">www.energex.com.au</a>	<a href="tel:136262">136 262</a>